

Profluid Pty Ltd.'s Laboratory is committed to continual improvement of processes and services to achieve ongoing customer satisfaction. It is therefore our policy to:

- Consistently provide quality testing services that conform to customer and regulatory requirements.
- Ensure that all personnel are competent and qualified for the tasks they perform, and that all personnel familiarize themselves with quality system documentation to implement the policies and procedures in their work. professionally and effectively perform testing services to produce accurate and precise results.
- Consistently comply with ISO/IEC 17025 to ensure quality testing services, and to continually improve the effectiveness of the Quality Management System. It is Profluid's Pty Ltd.'s goal to encourage active participation of all employees in quality planning and continual improvement efforts to meet all quality and service.
- Complying with all legal and other requirements that apply to the organization's operations related to its environmental aspects.

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Jerome Monteiro
Managing Director